

Calico Homes Limited

# Barley View

## Inspection summary

CQC carried out an inspection of this care service on 16 November 2020. This is a summary of what we found.

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Barley View is a residential care home registered to provide accommodation and personal care for up to 28 older people. The home is a purpose-built property situated in Whitworth. The home has two floors, the ground floor is known as Willow Lane and the first floor is known as Forest Grove. Willow Lane provides care and support for people living with dementia. Accommodation is provided in single bedrooms all with ensuite shower facilities. At the time of the inspection, there were 27 people accommodated in the home.

We found the following areas of good practice:

The nominated individual and registered manager had established robust infection prevention and control procedures which were understood and followed by the staff. All staff had completed training on the use of personal protective equipment (PPE) and participated in the weekly testing programme. The service had plentiful supplies of PPE and stocks were carefully monitored. The staff were well organised into separate teams and had been provided with changing areas.

The premises were kept in a clean and hygienic condition throughout and regular checks were undertaken to ensure infection prevention and control measures were maintained.

Although visiting was subject to government restrictions, the management team had reviewed visiting policies to ensure any visits were carried out safely and based on an individual risk assessment. Management and staff had found different ways to enable people to maintain contact with their relatives which included the use of technology, window visits and outdoor patio visits.

The atmosphere in the home was warm, comfortable and calm. The staff had worked hard to maintain people's spirits and wellbeing.

The provider's infection prevention and control policies and procedures were up to date and an audit had been carried out. The provider had also developed a Covid-19 contingency plan, which set out in detail the continuity of the service during the current pandemic.

We were assured this service met good infection prevention and control guidelines.

Further information is in the detailed findings below.

You can ask your care service for the full report, or find it on our website at [www.cqc.org.uk](http://www.cqc.org.uk) or by telephoning **03000 616161**